quadient
Because connections matter.

PRACTICAL MAIL MANAGEMENT SYSTEM FOR SMALL BUSINESSES

Compact. Cost-Effective. Effortless.

iX-3 Series

The iX-3 Series offers small offices the most pragmatic choice for delivering effortless mailing and shipping operations. Don't let the compact design fool you — the iX-3 is extremely powerful. This system meets the latest USPS® Intelligent Mail Indicia (IMI) and Dimensional Weighing (DIM) requirements.

When powered by S.M.A.R.T.® software, the iX-3 transforms into your powerful partner, creating a consolidated and organized epicenter that streamlines workflows. S.M.A.R.T. combines essential operations into a powerful, user-friendly, all-in-one solution.

UNITED STATES POSTAL SERVICE ®
Approved IMI Postage Solution

EXPERIENCE
A rich history of world-class leadership

PROVEN RESULTS
96% customer satisfaction rate

EXPERTISE
8 billion personalized experiences annually

BACKED BY THE EXPERTS
Gartner, Forrester, and Aspire

Revolutionize Mail Management with S.M.A.R.T.

S.M.A.R.T. provides the ultimate Shipping, Mailing, Accounting, Reporting and Tracking experience – all from a single dashboard! This solution combines leading edge technologies to improve customer interactions and business processes. A consistent look and feel across each element provides familiarity to users, making navigation simple and intuitive. S.M.A.R.T. fuels stronger business communications with your internal and external customers by providing detailed shipping and tracking notifications, chargeback accounting with postage meter reconciliation, and extensive reporting options to name a few.

S.M.A.R.T. all-in-one PC

USPS® Based IMI Meter

Thermal Label Printer

iX-3
Control Panel

Catch Tray

External
Weighing Platform

Manual Feeder Processes up to 45 lpm

Moistener

S.M.A.R.T. Keyboard
and Integrated Mouse

SHIPPING

This best-in-class powerhouse shipping application allows you to process parcels using USPS, UPS®, FedEx® and DHL®. S.M.A.R.T. is fully IM®pb compliant, and offers commercial base pricing discounts, address corrections, free insurance on Priority Mail™ and Priority Mail Express™ and more.

With S.M.A.R.T. you can:

- Externally prepare shipments with traveler documents from any desktop, leaving the mail room full control of carriers and rates with **Desktop RTS** (Request to Send). **Desktop RTS** increases efficiency in the mail room by decreasing the number of work steps it takes to process a shipment.

- Establish potential cost saving opportunities, decrease the number of work steps to process items, and better organize shipments when using **multi-package shipments**.

- Increase efficiency, minimize errors associated with manual entry, and decrease key strokes when using **Simple Integration**. S.M.A.R.T. extracts shipment details from a remote file using a unique ID, and auto populates recipient details within the shipping application, reducing processing efforts.

- View rates and services across all carriers from one screen. S.M.A.R.T. will automatically **rate shop** to identify the lowest cost or fastest delivery method of processing parcels, saving time and money.

- Assign carrier selection and printing permissions to users outside of the mail room with **Desktop Print**. Desktop printing provides flexibility within an organization while decreasing mail room workload.

MAILING

Take full control of your iX-3 and create an unparalleled user experience. S.M.A.R.T. takes all the features from a traditional mailing system control panel and applies them to an all-in-one interactive PC.

- Print discounted postage and seal envelopes at **up to 45 letters per minute**.

- Large descriptive buttons and prompts make navigation a breeze.

- The **Rate Wizard** simplifies the process of selecting the correct postal rate and class. With clear step-by-step instructions, the selection process has never been easier.

- Increase mail-processing throughput and save time with **Scan and Drop**. Continuously run mail without interruption while charging back postage expenses to accounts or departments.

ACCOUNTING

S.M.A.R.T. provides up to five levels of accounting for total postage reconciliation. This level of granularity supports even the most demanding business requirements.

- Postal account reporting tracks spending down to 1/10 of a cent, providing the tools you need to stay on top of expenses.

- **Chargeback accounting** lets you bill vendors, customers or departments for mailing/shipping costs and allows you to recoup postage dollars that would otherwise slip through the cracks.

- Supports: **Budgets, handling charges** and **surcharges**, as well as an **unlimited** number of **accounts** or **departments**.

REPORTING

Easily produce informative reports and color graphs that give you the details you need.

- Generate postage expense reports by: mail class, weight break, presort, ascending and descending register values, account/department, operator, cost center, pre-defined or custom time periods – and more!

- Set it and forget it – S.M.A.R.T.'s **report scheduler** automatically runs and emails reports to a designated recipient or group based upon user-defined parameters

TRACKING

Always know when and where your items are with S.M.A.R.T. Tracking.

- Ensure delivery of every parcel and retain tracking history for up to **13 months**.

- Keep your customers informed by providing delivery **email alerts** each step of the way.

- Obtain **consolidated views** of your mail room's activities to better manage mailing and shipping operations.

Leading Edge Technology. Simple Navigation. Fueling stronger business communications with your internal and external customers. The iX-Series with S.M.A.R.T. will revolutionize your mail room operations.

SPECIFICATIONS

USPS® based IMI meter	Standard
Processing speed iX-3 HF	Up to 45 lpm
Onscreen DIM calculations	Standard
Weighing platform (integrated)	5 lb. standard
Accounts/departments	50 standard
Envelope minimum	3.5" X 5"
Envelope maximum	10" X 13"
Envelope thickness	Up to 3/8"
Envelope orientation	Landscape or portrait
Connectivity	LAN standard
Rate shortcut keys	5
Job imprint memories	9
Neoslogan	10
Incoming date stamp	Standard
Postage meter tapes	Standard
Integrated automatic label dispenser	Standard
4-digit PIN code	Standard
Low-ink email alerts	Standard
Automatic postal rates download	Standard

OPTIONS

Differential weighing	Available
External weighing platform	Available 10, 30 or 70 lb.
Accounts/departments upgrade	100, 300 or unlimited with S.M.A.R.T.
Wireless Barcode scanner	Available
E-Services with Electronic Return Receipt™	Available
WiFi Adapter	Available
IPV6	Available
S.M.A.R.T. Mail Room Software Includes: 5 Mailroom Operators and 250 Desktop RTS/Print Users	Available
Additional Desktop RTS/ Print licenses	Available

SYSTEM DIMENSIONS

iX-3 with integrated 5 lb. scale	10" X 17" X 10.5"
iX-3 with integrated feeder and catch tray	28.5" X 17" X 10.5"

S.M.A.R.T REQUIREMENTS

PC required - not supported on Mac

Operating system: Microsoft Windows 10 Professional and Enterprise – 32/64 bit (desktop)

Browsers: Microsoft Internet Explorer (IE11), Microsoft Edge, Mozilla Firefox, or Google Chrome

Device Manager

Windows recognized inkjet, laserjet or thermal label printer with a minimum quality of 203 dpi (USPS requirement)

Quadient Postage Funding

Guided by Quadient's Sustainable Design and Responsible Manufacturing Policy, our products may contain reused components. For more Information, visit www.quadient.com/about-us/sustainable-design-and-manufacturing.

About Quadient®

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on three key solution areas including Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadient helps simplify the connection between people and what matters. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and is part of the CAC® Mid & Small and EnterNext® Tech 40 indices.

For more information about Quadient, visit www.quadientmailsolutions.com

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S.M.A.R.T. Online

The Simple, Powerful Way to Ship from Your Desktop

S.M.A.R.T. Online from Quadient combines cost savings, convenience, and control in one intuitive platform. With S.M.A.R.T. Online, it's easy to create USPS®-compliant shipping labels, access real-time tracking, and take advantage of the deepest discounts available today.

MAKE THE MOST OF YOUR POSTAGE METER

S.M.A.R.T. Online enhances the functionality of your iX-Series mailing system. It's easy to use and supports major USPS Mail Classes including Ground Advantage®, Priority Mail®, Priority Mail Express™, Priority Mail Flat Rate, and more.

SAVE TIME

Reduce trips to the Post Office

Create and print USPS IM®pb-compliant 4x6 shipping labels directly from your desktop. All you need is a USB scale, an inkjet, a laser jet, or a Quadient-supported thermal label printer.

Eliminate manual address entry

Upload up to 1,000 addresses to the public address book to speed up the process and minimize keystroke errors.
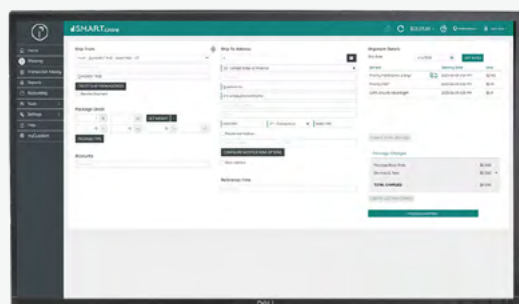
REDUCE COSTS

Access Deep Postal Discounts

Get significant savings over retail rates with USPS® Merchant Rates. As a trusted USPS Partner and Authorized Vendor, Quadient is pleased to pass along these savings to our S.M.A.R.T. customers.

- Save up to 56% off USPS Ground Advantage™ (parcels over 1 lb) over retail rates
- Save up to 22% off USPS Flat Rate Boxes over retail rates
- Save up to 21% off USPS Flat Rate Envelopes over retail rates

FREE Built-in Insurance

Receive up to $100 of insurance automatically for Priority Mail®, Priority Mail Express™, and USPS Ground Advantage™ shipments. Plus, the option to purchase up to $5,000 more.

INCREASE VISIBILITY AND CONTROL

Centralize tracking and reporting

Track all shipments in one place to their final destination. S.M.A.R.T. Online provides email alerts every time a package is scanned, so you can stay up to date as well as keep recipients and third parties informed of delivery status. Generate summaries by shipment, user, or department for better chargeback tracking and insights.

Ensure delivery accuracy with free address validation

Reduce the cost and delay of undeliverable mail. Ensure ship-to addresses are up to date with free address correction services.

Manage user roles and privileges

Assign roles and level of access based on user responsibilities. Role-based controls help enforce security and accountability. Supports up to 5 users.

S.M.A.R.T. ONLINE MAKES SHIPPING A BREEZE

No software installation is needed. Just log in to S.M.A.R.T. Online and follow the prompts to ship your items.

Whether you're shipping one package or managing a steady stream, S.M.A.R.T. Online gives you the flexibility, speed, and savings your business needs—all without leaving your desk.

Contact Quadient to learn more.

QuadientMailSolutions.com

Specifications

Item	Minimum	Recommended
Operating System	Microsoft Windows® 10 Professional and Enterprise, 64-bit	Microsoft Windows® 11 Professional and Enterprise, 64-bit
Processor	Intel® Pentium® Dual Core, 2.6 GHZ or Higher	Intel® Pentium® Dual Core, 3.0 GHZ or Higher
Memory (RAM)	8 GB	16 GB
Hard Drive	250 GB	500 GB
Network Card	10/100 Mbps	10/100/1000 Mbps
Ports (USB, LTP)	4 USB, 0 LTP1	8 USB, 0 LTP1
Browser	**Version**	
Mozilla Firefox®	Latest version	
Google Chrome™	Latest version	
Microsoft Edge	Latest version	

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About Quadient®